



The online portal: **Access2Markets**

Your gateway to EU trade information

Scan the QR code to visit Access2Markets ->





Objectives of Access2Markets:



Support companies in their efforts
to INTERNATIONALISE



Offer a SINGLE ONLINE tool for
both EXPORT & IMPORT
information



Provide this information for EACH
PRODUCT, for EACH AGREEMENT
and for over 135 export markets



Break down the legal language into
PRACTICAL INFORMATION



Serve information online, EASY TO
ACCESS
and multilingual



Who is Access2Markets for?



Companies, in particular SMEs,
within the EU and in our trade
partner countries



Business organisations and
associations



Business Advisory Services, such
as the Europe Enterprise Network



Trade Promotion Organisations





What sort of information does Access2Markets provide?

Tariffs

Internal taxes

Rules of origin

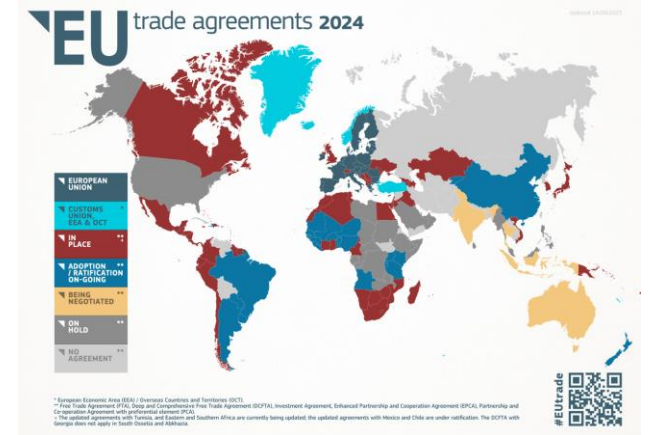
Customs procedures, product requirements

Trade barriers

Trade statistics

Procurement information on Canada, US and Japan

Services and Investment information for Canada,
Hong Kong, Norway, Japan, Switzerland, UK and USA
for more than 100 services' sectors



- **A2M informs about the EU trade agreements**

- **A2M informs on 135 exports markets**

Accessible if the user is located within one of the Member States of the European Union, Turkey, North Macedonia, Albania, Ukraine, Montenegro, Moldova or Serbia

- **A2M explains how to import to the EU market**





Overview of the Access2Markets tools:



MyTradeAssistant for **Goods**

Rules of Origin Self-Assessment
tool (**ROSA**)



MyTradeAssistant for **Services
and Investment**



MyTradeAssistant for **Procurement**



The Single Entry Point



Export restrictions imposed by
Russia and Belarus
(temporary tool)





The Single Entry Point

Your contact point to report a market access barriers

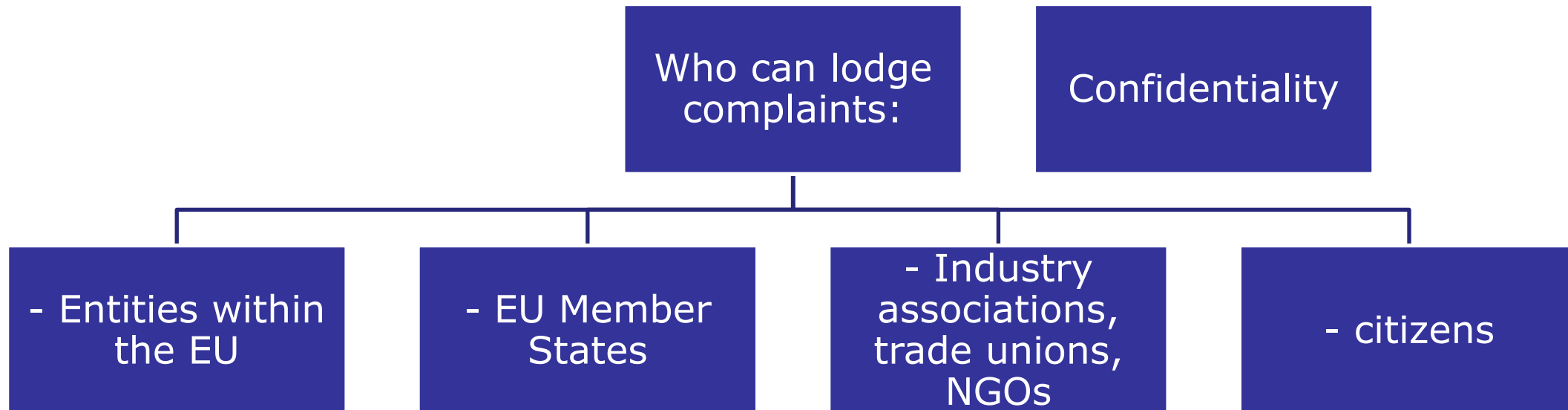


The Single Entry Point (SEP)

- Unique contact point
- Market access issues and violations of sustainability commitments
- Assessment by experts of the European Commission
- Explanation of the outcome and of follow-up actions



Eligibility to Submit a Complaint

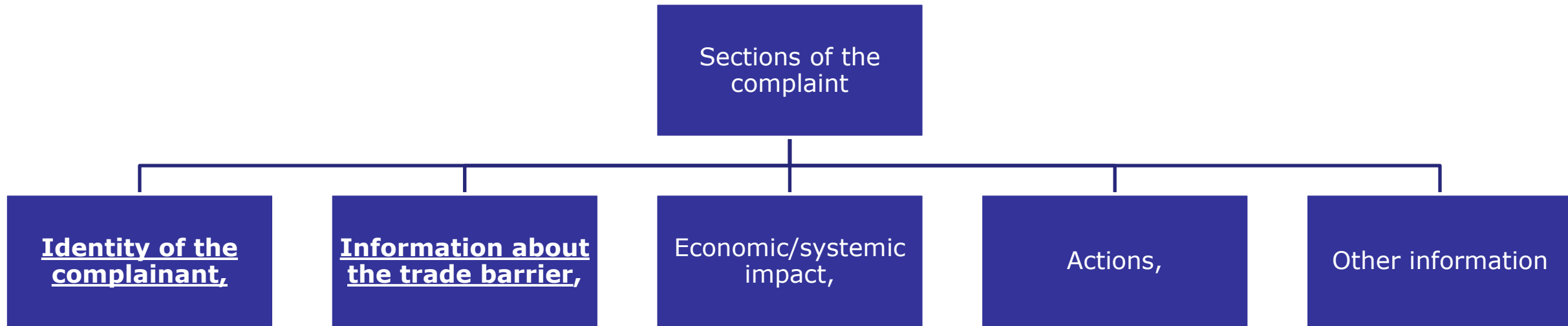


Pre-notification Process

- pre-notification contact: TRADE-SINGLE-ENTRY-POINT@ec.europa.eu
- Benefits of pre-notification:
 - Clarifications
 - Guidance



Complaint form requirements



- Best available information
- Operational guidelines



Follow-up on Complaints

- Introduction of the case team
- Preliminary assessment
- follow-up actions
- Communication with the complainant



Handling of complaints – SEP Process



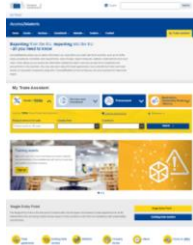


Contact us! We are here for you.



Contact Page:

<https://trade.ec.europa.eu/access-to-markets/en/contact-form>



Homepage A2M:

<https://trade.ec.europa.eu/access-to-markets/en/home>

